

QUARTERLY PERFORMANCE

Environmental Services

June 2016

All Measures



Measure	Owner & Updater	Jun 2016 Result	Trend	Mar 2016 Result	Jun 2015 Result	Actions	Comments	Sign Off
CSG01 - Percentage of dog fouling reports actioned within the set timescale of 7 days	Craig Thorpe Shirley Hermitage	97.44% (38/39) Target: 95	↓	97.89% (93/95) Target: 95	96.36% (53/55) Target: 95		Owner One report over 7 days.	✓
CSG02 - Percentage of fly tips collected within the set timescale of 7 days	Craig Thorpe Shirley Hermitage	95.87% (325/339) Target: 95	↓	99.01% (301/304) Target: 95	99.28% (274/276) Target: 95		Owner 4 x still open - pending / awaiting collection by contractor. 10 x over 7 days to collect - 4 sent to contractor/ 6 x other.	✓
CSG04 - Litter Area inspections up to standard	Craig Thorpe Shirley Hermitage	120 Inspections Target: 120	→	120 Inspections Target: 120	120 Inspections Target: 120		Owner Litter = 97.50% Grade A&B / Detritus = 87.50% Grade A&B No cotrolled sweeps this quarter.	✓
CSG05 - Graffiti Removal - Percentage removed from Dacorum Structures within 7 days	Craig Thorpe Shirley Hermitage	93.1% (54/58) Target: 95	↓	96.77% (30/31) Target: 95	93.55% (29/31) Target: 95		Owner 4 x over 7 days - awaiting paint delivery.	✓
TW04 - Trees and Woodlands - Contractor Quality Performance	Craig Thorpe Shirley Hermitage	100% Info Only	↑	81% Info Only	100% Info Only		Owner	✓
WR01a - Justified Missed collections (Excluding Assisted Collections)	Craig Thorpe Shirley Hermitage	327 Bins Target: 750	↓	300 Bins Target: 750	607 Bins Target: 750		Owner	✓
WR03 - Number of justified missed assisted collections	Craig Thorpe Shirley Hermitage	47 Collections Target: 120	↓	42 Collections Target: 150	86 Collections Target: 150		Owner	✓
WR05 - Dry recycling Collected	Craig Thorpe Shirley Hermitage	3594.78, Tonnes Target: 3600	↓	3943.71, Tonnes Target: 3786	3648.66, Tonnes Target: 3786		Owner	✓
WR06 - Total tonnage of garden waste collected as per new service	Craig Thorpe Shirley Hermitage	3814.06 Tonnes Target: 3814.06	↓	762.06 Tonnes Target: 762.06	3770.33 Tonnes Target: 3770.33		Owner	✓
WR07 - Tonnage of food waste.	Craig Thorpe Shirley Hermitage	1281.09 Tonnes Target: 1020	↑	1161.28 Tonnes Target: 1200	1019.74 Tonnes Target: 1200		Owner	✓

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WR08 - Recycling Rate	Craig Thorpe Shirley Hermitage	No Data Target: 60		No Data Target: 60	No Data Target: 60		Owner Data not available at the time of the report.	✓